PRIVACY POLICY

L'élianne respects the privacy of its website visitors, in particular their rights regarding the automatic processing of personal data. We have therefore formulated and implemented a policy on complete transparency with our customers regarding the processing of personal data, its purpose(s) and the possibilities to exercise your legal rights in the best possible way.

If you require any additional information about the protection of personal data, please visit the website of the Dutch Data Protection Authority (Autoriteit Persoonsgegevens).

Until you accept the use of cookies and other tracking devices, we will not place any non-anonymised analytical cookies and/or tracking cookies on your computer, mobile phone or tablet.

By continuing to visit this website, you accept this privacy policy and the use of cookies and other tracking systems, unless another method of accepting cookies has been provided.

The current version of this privacy policy is the only version that applies while visiting our website, until a new version replaces it.

Article 1 – Definitions

Website: www.lelianne.com
Controller: L'élianne, Hof der Liefde 1, 3823 HK Amersfoort, The Netherlands.
Chamber of Commerce number: 78287715

Article 2 – Access to the Website

Access to and use of this website are strictly personal. You will refrain from using the data and information on this website for your own commercial, political or advertising purposes, or for any commercial offers, in particular unsolicited electronic offers.

Article 3 – Website Content

All brands, images, texts, comments, illustrations, (animated) images, video images, sounds and technical applications used on this website are protected by intellectual property laws.

Any reproduction, repetition, use or modification of all or part of the website, without prior written permission from the controller, is strictly prohibited.

Failure by the controller to take immediate action against any infringement cannot be interpreted as tacit consent or waiver of rights.

Article 4 – Website Management

For the proper management of the website, the controller may at any time:

- Suspend, interrupt or limit access to the website for a particular category of visitors
- Delete information that disrupts the functioning of the website or violates laws or internet etiquette
- Temporarily make the website unavailable for updates

Article 5 – Responsibilities

The controller is not liable for failures, disruptions or interruptions in the functioning of the website.

You are responsible for:

- The way you connect to the website
- Protecting your equipment and data against risks such as viruses
- The websites you visit and the information you seek

The controller is not liable for legal proceedings against you resulting from:

- Use of the website or services accessible via the internet
- Violation of this privacy policy

If the controller incurs damages due to misuse of the website, these may be recovered from you.

Article 6 – Collection of Data

Personal data is collected by L’élianne.

Personal data means any information relating to an identified or identifiable natural person.

The collected personal data is primarily used to maintain a commercial relationship with you and to process orders. Data is recorded in an electronic register.

Article 7 – Your Rights Regarding Personal Data

Under the GDPR, you have the right to access, rectification, erasure, restriction of processing, objection, and data portability.

You can exercise these rights by contacting: **elianne.business@outlook.com**

Requests must be accompanied by a copy of a valid ID (with signature and contact address). You will receive a response within one month. This period may be extended by two months if necessary.

Right to Restriction of Processing (Article 18 GDPR)

You always have the right to restrict the processing of your personal data. You may submit a request to our privacy contact person. You will receive a response within 30 days. If your request is granted, you will receive confirmation by email that your data will no longer be processed until the restriction is lifted.

Right to Data Portability (Article 20 GDPR)

You always have the right to have the personal data we process relating to you transferred to another party. You may submit a request to our privacy contact person. You will receive a response within 30 days. If granted, we will provide copies of all personal data processed by us or by third parties on our behalf. In such cases, we may no longer be able to continue our services, as secure data connections can no longer be guaranteed.

Right of Access (Article 15 GDPR)

You always have the right to inspect the personal data we process relating to you. You may submit a request to our privacy contact person. You will receive a response within 30 days. If granted, you will receive a copy of your data, including an overview of the processors involved and the data categories used.

Right to Rectification (Article 16 GDPR)

You always have the right to have your personal data corrected. You may submit a request to our privacy contact person. You will receive a response within 30 days. If granted, you will receive confirmation that your data has been corrected.

Right to Object and Other Rights (Articles 21 & 22 GDPR)

You have the right to object to the processing of your personal data. Upon objection, processing will immediately be suspended pending resolution. If the objection is justified, processing will be permanently stopped.

You also have the right not to be subject to automated decision-making or profiling. We do not process data in a manner that triggers this right. If you believe otherwise, please contact our privacy contact person.

Article 8 – Legal Obligations

In case of legal obligations, personal data may be provided to authorities upon explicit and justified request.

Article 9 – Commercial Offers

You may receive commercial offers from us. If you no longer wish to receive them, please email **info@lelianne.com**

Your personal data will not be used by third parties for commercial purposes.

Article 10 – Data Retention

Personal data is retained only for the period required by law.

Article 11 – Cookies

We use functional and anonymised analytical cookies to improve user experience. No other cookies are used.

Your consent is valid for 13 months.

Article 12 – Imagery and Products

No rights can be derived from product imagery displayed on the website.

Article 13 – Applicable Law

This privacy policy is governed by Dutch law. Any disputes shall be submitted to the competent court in the district where the controller is established, unless otherwise required by law.

Article 14 – Contact

For questions about this privacy policy or our website, please contact:

Quinten Palmers
Email: info@lelianne.com